

Address and Area of Operation of Banking Ombudsman across India

Sr. No.	Address of the Office of the Banking Ombudsman	Area of Operation of BO	Nodal Officer of the Bank
1	Ahmedabad: - C/o Reserve Bank of India La Gajjar Chambers, Ashram Road, Ahmedabad - 380 009	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman & Diu	Shri. Lalit Kumar Bhandari IDBI Bank Ltd., IDBI Complex, Lal Bungalow, Off CG Road, Ahmedabad - 3800 06, Gujarat. Tele. No.: 079 - 26425736 Email id: l_bhandari@idbi.co.in
2	Bangalore: - C/o Reserve Bank of India 10/3/8, Nrupathunga Road, Bangalore - 560 001	Karnataka	Shri. Vikram Kadam IDBI Bank Ltd. No 32 & 32/1, Khaleel Plaza, R V Road, Basavanagudi, Bangalore - 5600 04 Tele No : 080 - 26579680 Email id: vikram.kadam@idbi.co.in
3	Bhopal: - C/o Reserve Bank of India Hashangabad Road, Post Box No. 32, Bhopal - 462 011	Madhya Pradesh and Chattisgarh	Mr. K.L. Subhedar Alankar Chambers, Ratlam Kothi, AB Road, Indore- 452 001, Madhya Pradesh Tele No : 0731 - 2528355 Email id: kulbhushan.subhedar@idbi.co.in
4	Bhubaneshwar: - C/o Reserve Bank of India, Pt. Jawarhalal Nehru Marg, Bhubaneshwar - 751 001	Orissa	Shri. Srinivasu Penkey IDBI Bank Ltd. IDBI House, Janpath Ground Floor, Unit -IX Bhubaneshwar Branch, Bhubaneshwar- 2751022 Tele No - 0674 - 6616543 Email id: srinivasu.penkey@idbi.co.in
5	Chandigarh: - C/o Reserve Bank of India New Office Building, Sector - 17, Central Vista, Chandigarh - 160 017	Himachal Pradesh, Punjab and Union Territory of Chandigarh	Shri. Diwakar Bhatia, IDBI Bank Ltd., SCO - 55,56,57, Madhya Marg, Sector - 8, Chandigarh- 160 018. Tele No : 0172 - 5005600 / 5000470 Email id: diwakar.bhatia@idbi.co.in
6	Chennai: - C/o Reserve Bank of India, Fort Glacias,	Tamil Nadu, Union Territories of Pondicherry and Andaman and Nicobar Islands.	Shri. L. Karthikeyan IDBI Bank Ltd., No 44 / 86, 4th Avenue,

	Chennai - 600 001		Near R3 Police Station, Ashok Nagar, Chennai - 600 083. Tele No : 044 - 24719998 Email id: l_karthikeyan@idbi.co.in
7	Guwahati:- C/o Reserve bank of India Station Road, Pan Bazar, Guwahati - 781 001	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland & Tripura	Shri. Arabinda Bordoloi IDBI Bank Ltd. IDBI Building, G. S. Road, Guwahati- 781005, Assam. Tele No: 0361- 6111107 Email id: arabinda.bordoloi@idbi.co.in
8	Hyderabad: - C/o Reserve Bank of India 6-1-56, Secretariat Road, Saifabad, Hyderabad- 500 004	Andhra Pradesh	Shri. Ritesh Sripad Uttarkar IDBI Bank Ltd. Mahaveer House, Basheerbagh Square, Hyderabad - 500 029. Tele No : 040 - 27243121 Email Id: ritesh.uttarkar@idbi.co.in
9	Jaipur: - C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No. 12, Jaipur - 302 004.	Rajasthan.	Shri. Awadh Narain Misra IDBI Bank Ltd. D-24 Durlabh Niwas Prithviraj Road C Scheme, Jaipur- 302001. Rajasthan. Tele No : 0141 - 5106080 Email id: an.misra@idbi.co.in
10	Kanpur: - C/o Reserve Bank of India M.G. Road, Post Box No.82 Kanpur - 208 001	Uttar Pradesh (excluding district of Ghaziabad) and Uttaranchal	Shri. Ram Ekwai Prasad UPCB Building, 2, M. G. Road, Lucknow Tele No: 9452230780 Email id: ram.ekwalp@idbi.co.in
11	Kolkata: - C/o Reserve Bank of India 15, Netaji Subhas Road, Kolkata - 700 001	West Bengal and Sikkim	Shri. Debashish Mukherjee IDBI Bank Ltd., IDBI House, 7th Floor, 44, Shakespeare Sarani, Kolkata - 700 017 Tele No : 033 - 66337633 Email id: debasis_m@idbi.co.in
12	Mumbai: - C/o Reserve Bank of India Garment House, Ground Floor, Dr. Annie Besant Road, Worli, Mumbai - 400 018	Maharashtra & Goa	Ms. Kiran S. Balwani (Head - Customer Care Center) IDBI Bank Ltd., Central Processing Unit, Plot No. 82/83, Road No. 7, Street No. 15,

			Opp. Rosche Pharmaceuticals, MIDC, Andheri (E), Mumbai - 400 093. Tele No : 022 - 66700457 Email id: icare@idbi.co.in
13	New Delhi: - Jeevan Bharati Building, Tower No. 1, 7 th Floor, 124 Connaught Circus, New Delhi - 110 011	Delhi, Haryana, Jammu and Kashmir and Ghaziabad district of Uttar Pradesh	Shri. Deepak Bundel 1/6 Siri Fort Institutional Area, Khel Gaon Marg, New Delhi - 110 049 Tele No : 011- 41751632 Email id: deepak.bundel@idbi.co.in
14	Patna: - "Biscomaun Towers" 2 nd Floor, West Gandhi Maidan, Patna - 800 001	Bihar and Jharkhand	Shri. Debashish Mukherjee IDBI Bank Ltd., IDBI House, 7th Floor, 44, Shakespeare Sarani, Kolkata - 700 017 Tele No : 033 - 66337633 Email id: debasis_m@idbi.co.in
15	Thiruvananthapuram: - C/o Reserve Bank of India Bakery Junction Thiruvananthapuram - 695 033	Kerala and Union Territory of Lakshadweep	Shri. Thirunavukarasu S IDBI Bank Ltd. Kattukaran Business Centre Bldng No: 37/715, Sa Road, Near Elamkulam Little Flower Church, Kadavanthra, Kochi- 682 020 Tele No : 0484 - 2207326 Email id: s.thirunavukarasu@idbi.co.in